

Seggiovia Santa Croce Spa

Str. La Müda 3 – 39036 Badia (BZ) - Italy
Tel. +39 0471 839645 / 0471 838097
Part. Iva 00178550216

www.4peaks.it
info@4peaks.it



RETURN FORM

NAME AND SURNAME _____

STREET ADDRESS _____

PLACE AND POSTAL CODE _____

DISCTRICT _____

COUNTRY _____

EMAIL ADDRESS: _____

PHONE NUMBER: _____

DATA FOR BANK TRANSFER:

- Name of the Bank _____

- Bank account details _____

Goods to return	Quantity	Notes	Reason of return * Please insert the number as the legend below

***Reason of return**

1. I don't like the product
2. The product doesn't correspond to the features explained on the on-line shop
3. The product is too large
4. The product is too small
5. Other: _____

CUSTOMER SIGNATURE 4 PEAKS – SHOP ONLINE: **X** _____

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HOW TO MAKE THE RETURN

The customer can return the good within 15 days of receipt of the product, in the following ways:

- Please download the return form on website www.4peaks.it
- Please fill in the return form and send it to: info@4peaks.it
- Ship the package by post or courier to the following address: Seggiovia Santa Croce Spa, Str. La Müda 3, 39036 Badia (BZ), Italia
- **Please insert in the package the return form**
- The return shipping costs are charged to the customer
- Important: the returned product must be intact, not damaged and not used
- When Seggiovia Santa Croce Spa will receive the return product and after checking the status of it, will make the transfer in favour of the bank account indicated on the return form. The payment will be made within 10 days by the receiving product. The customer will be informed of the payment by e-mail to the e-mail address indicated on the return form.
- If the customer wants to replace the return product, he has to reorder it directly on the shop online.
- The customer can return or replace personally the product in the 4 peaks offices, situated in Badia, Str. La Müda, nr. 4 – 1st Floor. Even in this case, you have to fill in the return form.

For any further information, please send an e-mail to info@4peaks.it.

Thank you.